



#### Your Programming Codes

Set-Top Box 002  
TV \_\_\_\_\_  
DVD \_\_\_\_\_  
VCR \_\_\_\_\_  
Other \_\_\_\_\_

## Waitstaff Cable Remote Control FAQ's

(Model # UR5U-8720L-WFC)

### How Do I Program My Remote to Turn on/off my TV and DVR?

Your universal remote control comes preprogrammed to work with your Motorola set-top box. You can also program it to operate your TV, VCR, DVD player, and other Audio equipment if you choose. \*

**Step 1.** Refer to the instruction manual included with your remote or visit our website to find the codes for the manufacturer of the equipment you would like to program. We recommend that you start with your TV.

**Step 2.** Turn on your TV or other equipment that you want to program.

**Step 3.** Press the **TV** button and the **OK/SEL** button simultaneously for 3 seconds. The Component LED light will turn on for 30 seconds indicating the remote is ready to be programmed.

**Step 4.** Point the remote toward your TV and enter the 3-digit code. If the 3-digit code you entered is correct, your TV or other equipment you are programming will turn off. If it did not turn off, continue entering the next code numbers until the component you are programming turns off.

**Step 5.** After you've entered the correct code and the component you are programming has turned off, press the **POWER** button to turn the component back on. Now it is time to test the **VOLUME** and **MUTE** buttons for the TV to make sure they all work. If any of the functions do not work as they should, repeat from STEP 3 using the next 3-digit code number listed for that brand until you find the one that works.

**Step 6.** Once you have found the correct 3-digit code, save it by pressing the same **COMPONENT** button one more time. The Component LED light will blink twice to confirm the code was successfully stored.

**Step 7.** Repeat the process for each piece of equipment you want to program.

**Note:** Once you've programmed the remote control to work with a TV in one of your rooms, be sure to label it accordingly (i.e., Living Room TV). If the remote control gets moved to a different brand/model TV in another location in your home, it will not work properly.

*\*All brands and models may not be supported.*

### My remote sometimes stops working on my set-top box or TV.

Your remote is pre-programmed to work with your set-top box. However, if it stops working, simply follow these instructions to re-program.

- Try pressing the Component button (CBL or TV, depending on what component you are trying to "talk" to) **first**, then press the button for what you are trying to do (volume, channel, etc.). One of the other Component buttons may have accidentally been pressed; when this happens, your remote is trying to send commands to that compone
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**Waitstaff Cable**

P.O. Box 9, Waitstaff, VT

[www.waitstaffcable.com](http://www.waitstaffcable.com) ■ 496-5800



- Make sure you are within range (about 12-15 feet) and pointing the remote at the component.
- Try fresh batteries. Your remote uses two AA alkaline batteries.
- If it still isn't working, use the following steps to reprogram your remote.

#### **My remote lost its memory or gets deprogrammed altogether**

- On your remote control, press and hold the **CBL** and **OK/SEL** button for three seconds, until the CBL button lights, then release the buttons.
- On the keypad, press **0 0 2**, then the **CBL** button, which will blink twice to show that it has accepted the code. The set-top box should turn off or on. (This procedure must be done within 20 seconds, or the remote will exit the programming mode.) The remote is now reprogrammed to your cable set-top box. (This also works on the UR3-SR big-button remote).

#### **I still can't get my remote to work my set-top box**

- Try a factory reset: Press and hold the **CBL** and **REC** buttons for five seconds, until the Component buttons flash three times in sequence. Release the buttons, and the remote should now control the set-top box. (***Note: this will erase any codes that you have stored in the remote to control your other components, such as TV, DVD, etc.***)

#### **How can I program the WC remote so that if I mistakenly press TV and then the Channel Up/Down button, it doesn't switch the TV to a different input?**

- Once you program the WC remote to control your TV set, you can eliminate this problem by pressing and holding the TV and OK/SEL button for three seconds until the TV button lights. Release the buttons. Next, (within 30 seconds) press the Volume 'down' button, and then the CBL button. The TV button will blink twice to confirm.

#### **Whenever I press a button, the AUX, DVD, VCR, TV and CBL buttons flash twice**

- This is a low-battery indicator. Replace with two AA alkaline batteries.
- The remotes have a non-volatile memory; codes programmed into them will last for ten+ years, even if the batteries go dead or are removed.
- ***TIP: If you use your remote to control TV, DVD or VCR functions and have more than one set, label each remote so they don't get mixed up!***

***Visit our website at [www.waitsfieldcable.com](http://www.waitsfieldcable.com) for more tips and online tutorials on using your remote and Interactive Program Guide.***